[First and last name]

[Postal address]

[telephone number + email address]

[Company name]

[Address of the company]

[Place, date]

**Concerns:** Refund request following exercise of the right of withdrawal

Dear Sir/Madam,

On [insert date of order], I ordered [product name] for an amount of [amount] €.

The product was delivered to me on [date of receipt of the order].

In accordance with Article L-221-3 of the Consumer Code, I exercise my right of withdrawal within 14 days of receipt of the product(s).

Please find attached the [product name] that I am returning to you / The tracking number of the package is the [tracking number of the package]. *Choose as appropriate: letter inserted in the return package or email announcing the exercise of the right of withdrawal.*

I would therefore ask you to reimburse me as soon as possible and at the latest within 14 days of receipt of this letter the sum of EUR [...] which I paid when placing my order.

**Please note:** You can request reimbursement of the total price of the item and the shipping costs initially paid to the seller. On the other hand, the return costs may be at your expense within the framework of the right of withdrawal.

Thank you in advance.

Kind regards,

[Full name]